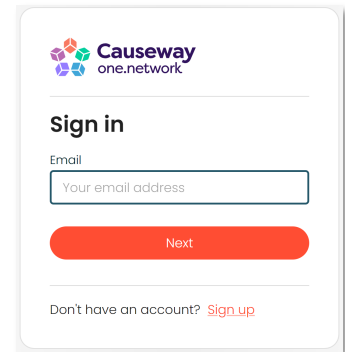


Quick Guide: Reset Passwords



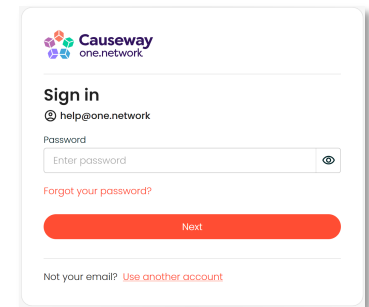
1

Select the **Sign In** button **Sign in** located in the **top right-hand corner of the page** and enter your registered email address and select **Next**.



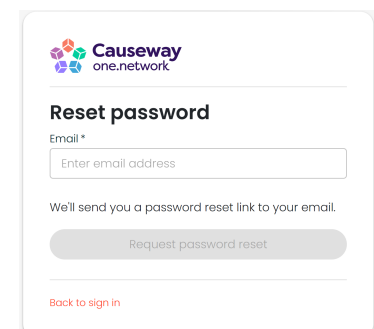
2

Under the sign in button, select **Forgot Your Password?**



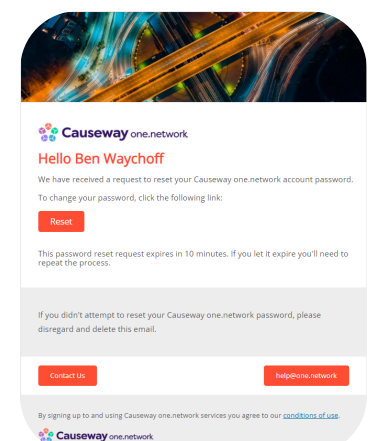
3

Enter your email address and click **Request password reset**.



4

In your email, open the email from noreply@one.network with the subject "Reset your one.network password" and click **Reset**.

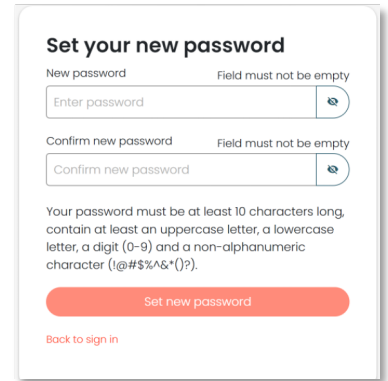




How to Reset Password Continued

5

In the browser tap that opens, **enter your new password** and click **Set new password**.



6

On the “Password reset complete” screen, click **Sign In**. Follow the normal sign in process with your new password.

Password reset complete

Your new password has been set.
You can now **sign in** using your new password.

How to Change Your Password

1

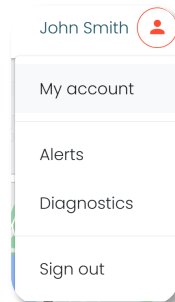
Select the **Sign In button** located in the top right-hand corner of the page.

Sign in

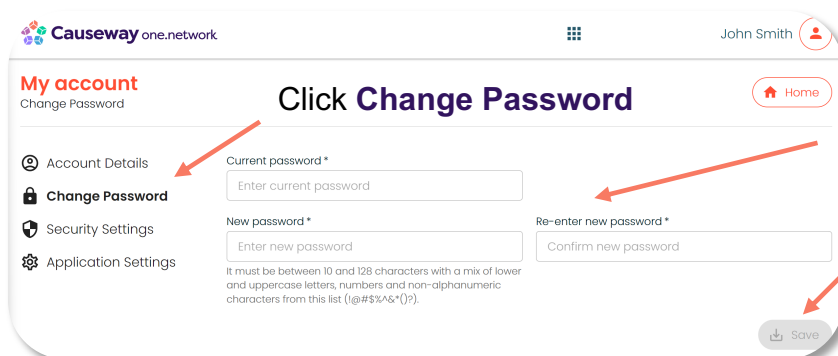
Get in touch

2

Click the user icon in the top right-hand corner of the page. Then, **click My account** from the drop-down menu.



3



Enter your **current password**, followed by your **new password**, and click **Save**.